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**TRANSMITTAL
FORM**

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Total Number of Pages in This Submission

Application Number	10/691,118
Filing Date	October 21, 2003
First Named Inventor	Rikhy, Sudeep
Art Unit	2614
Examiner Name	Benny Quoc Tieu
Attorney Docket Number	021479-000300US

ENCLOSURES (Check all that apply)

- | | | |
|---|---|---|
| <input type="checkbox"/> Fee Transmittal Form | <input type="checkbox"/> Drawing(s) | <input checked="" type="checkbox"/> After Allowance Communication to TC |
| <input type="checkbox"/> Fee Attached | <input type="checkbox"/> Licensing-related Papers | <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences |
| <input type="checkbox"/> Amendment/Reply | <input type="checkbox"/> Petition | <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) |
| <input type="checkbox"/> After Final | <input type="checkbox"/> Petition to Convert to a Provisional Application | <input type="checkbox"/> Proprietary Information |
| <input type="checkbox"/> Affidavits/declaration(s) | <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address | <input type="checkbox"/> Status Letter |
| <input type="checkbox"/> Extension of Time Request | <input type="checkbox"/> Terminal Disclaimer | <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): |
| <input type="checkbox"/> Express Abandonment Request | <input type="checkbox"/> Request for Refund | <input type="checkbox"/> Return Postcard |
| <input type="checkbox"/> Information Disclosure Statement | <input type="checkbox"/> CD, Number of CD(s) _____ | <input type="checkbox"/> Communication - Interview Summary |
| <input type="checkbox"/> Certified Copy of Priority Document(s) | <input type="checkbox"/> Landscape Table on CD | |
| <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application | | |
| <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53 | | |

Remarks The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.

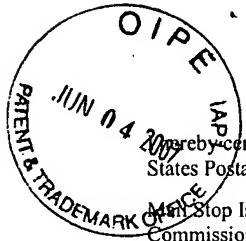
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	Townsend and Townsend and Crew LLP		
Signature			
Printed name	Daniel Mao		
Date	May 30, 2007	Reg. No.	51,995

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Issue Fee, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Signature			
Typed or printed name	Eleanor J. Taylor	Date	May 30, 2007



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On May 30, 2007

TOWNSEND and TOWNSEND and CREW LLP

By: Eleanor J. Taylor

PATENT
Docket No.: 021479-000300US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Sudeep Rikhy et al.

Application No.: 10/691,118

Filed: October 21, 2003

For: "PULL" ARCHITECTURE
CONTACT CENTER

Customer No.: 20350

Confirmation No.: 5332

Examiner: Benny Quoc Tieu

Art Unit: 2614

COMMUNICATION - INTERVIEW
SUMMARY

Mail Stop Issue Fee
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Examiner's inquiry, Applicants' attorney informed the Examiner, on April 2, 2007, that Applicants agreed to the amendment as described in Examiner's Amendment mailed April 30, 2007.

Respectfully submitted,

Daniel Mao
Reg. No. 51,995

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